

Mobile Quick Codes

Quick Codes allow you to activate or deactivate features or view information about your mobile service on your handset.

Using Quick Codes

All you need to do is dial the codes on your mobile handset (as if you were making a call) and then press the "OK", "Send" or "Yes" key. Most codes will trigger a confirmation message once accepted.

Handy Code Tips

+	Usually need to hold or press the "0" key twice.
*	Usually located beneath the "7" key.
#	Usually located beneath the "9" key.
(number)	This can be a mobile or an Australian landline number. Diversions to a landline must be entered with the country code +61 replacing the first zero in the local area code. For example, "08 9800 1234" must be entered as "+61898001234".
Send/OK/ Yes	This is the key that is used to dial a number and to accept a call, setting or option.

Call Waiting Codes

Check Status	*#43#, then press send
Activate	*43#, then press send
Deactivate	#43#, then press send

Caller ID Codes

Show status of caller ID send	*#31#
Show status of caller ID receive	*#30#
Hide your phone number for one call only	1831(number), then press send
Show your phone number for one call only	1832(number), then press send

Voice Mail Codes

Voice Mail number when dialling from mobile handset	321
Voice Mail number when dialling from landline	133 321
Voice Mail number when dialling from overseas	+61411000321

Mobile Phone Codes

Retrieve IMEI Number	*#06#, then press send
Retrieve phone software version (excludes some smartphones)	*#0000#, then press send

Call Forwarding (Diversion) Codes

Call Waiting Codes

Check Status	*#21#, then press send
Activate	**21*(number)# , then press send
Deactivate	##21#, then press send

Conditional Diversions

These may be activated and deactivated individually or all at once.

All Conditional diversions (Busy, Not Reachable, No Reply)

Activate	**004*(number)# , then press send
Activate for Voice Mail	**004*321#, then press send
Deactivate	##004#, then press send

Divert When Busy

Check Status	*#67#, then press send
Activate	**67*(number)#, then press send
Deactivate	##67#, then press send

Divert When Not Reachable (Switched off / No Service)

Check Status	*#62#, then press send
Activate	**62*(number)# , then press send
Deactivate	##62#, then press send

Divert When Not Answered

Check Status	*#61#, then press send
Activate	**61*(number)#, then press send
Deactivate	##61#, then press send

All Diversions (Conditional and Unconditional)

Activate	**002*(number)# , then press send
Deactivate	##002#, then press send

Extend Ring Time

Maximum ring time of 30 seconds, in 5 increments.	**61*321** (select seconds to ring e.g. 15 or 30)# , then press send
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